GOVERNMENT OF INDIA
ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:6413
ANSWERED ON:12.04.2017
Common Service Centre
Singh Shri Ravneet

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:
(a) the aims and objectives of Common Service Centres (CSC) planned in every Gram Panchayat (GP);
(b) whether the target to set up CSCs in GPs in Phase-I has been achieved particularly in Punjab; and
(c) if so, the details thereof and if not the reasons therefor?

Answer

(a): Common Services Centres (CSCs) deliver various services in Gram Panchayats (GPs) Government-to-Citizen (G2C), Business-to-Citizen (B2C), financial inclusion, educational and skill development to citizens etc.

The aims & objectives of CSCs planned in every Gram Panchayat (GP) are indicated below:
1. Non-discriminatory access to e-Services to rural citizens by making the CSCs complete service delivery centres, utilizing the backend infrastructure already created in terms of other Mission Mode Projects (MMPs).
2. Expansion of self-sustaining CSC Network till the Gram Panchayat level-2.5 Lakhs CSCs i.e. at least one CSC per Gram Panchayat, more than one preferred.
3. Empowering District e-Governance Society (DeGS) under District Administration for implementation.
4. Creating and strengthening the institutional framework for the rollout and project management, thereby, supporting the State and District administrative machinery and handholding of the Village Level Entrepreneurs (VLEs) / CSC local operators through local language Help Desk support.
5. Enablement and consolidation of online services under one technology platform, hence, making the service delivery at CSCs outlets accountable, transparent, efficient and traceable, with a technology-driven relationship between all stakeholders.
6. Providing Centralized Technological Platform for delivery of various services in a transparent manner to the citizens.
7. Increasing sustainability of VLEs by sharing maximum commission earned through delivery of e-services and encouraging women as VLEs.

(b) and (c): The Ministry of Electronics and Information Technology (MeitY) is implementing a project "CSC 2.0" since August, 2015 under Digital India Programme for enhancing the number of Common Services Centre (CSCs) to 2.5 lakhs at Gram Panchayat (GP) level (at least one CSC in each GP) over a period of four years. There are no separate phases for implementation of CSC at GP level. Efforts are being made to cover the remaining GPs with CSCs within the target timeline i.e. before August, 2019.
So far, 2,91,366 number of CSCs have been registered across the country, among which, 1,81,173 are at GP level (against the target of 2.5 lakhs).

Around 12,800 CSCs have been planned to be established at Gram Panchayat (GP) level across the State of Punjab. So far, 8,656 nos. of CSCs have been registered across the State of Punjab, out of which, 4,818 are at GP level.
The State/Union Territory-wise of CSCs that have been set up across the Country is given in Annexure-I.
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Annexure-I
STATE/UT-WISE CSC ROLL OUT STATUS

S. No.	State	No. of Gram Panchayat (GP)	No. of CSCs Registered	No. of CSCs Registered at GP level	Total No. of Functional CSCs including GP	Total No. of Functional CSCs at GP level
1	2	3	4	5		
1	Andhra Pradesh	12833	9632	5613	7108	3598
2	Arunachal Pradesh	1779	208	136	49	42
3	Assam	2196	5227	1485	1997	1469
4	Bihar	8463	16825	8213	14284	8108
5	Chhattisgarh	9734	14355	9734	10932	9103
6	Goa	189	57	7	29	2
7	Gujarat	13735	18062	13885	15805	13885
8	Haryana	6155	6941	6105	5666	4857
9	Himachal Pradesh	3243	3791	3469	3111	2232
10	Jammu & Kashmir	4128	1669	1219	1293	854
11	Jharkhand	4423	7386	4393	6381	4393
12	Karnataka	5628	4837	2599	4390	2292
13	Kerala	979	3034	1095	2075	880

14 Madhya Pradesh 23012 20511 12564 20425 11607
15 Maharashtra 27920 29708 18807 29402 17307
16 Manipur 165 778 256 418 256
17 Meghalaya 1463 374 276 127 44
18 Mizoram 776 376 316 69 58
19 Nagaland 1123 232 230 58 47
20 Orissa 6234 9655 5913 5869 5484
21 Punjab 12800 8656 4818 3525 3259
22 Rajasthan 9946 30436 15038 29814 14878
23 Sikkim 165 116 68 30 22
24 Tamil Nadu 12618 12824 12333 7001 6307
25 Telangana 8787 4955 2819 4930 2819
26 Tripura 1038 621 442 353 322
27 Uttarakhand 7555 5902 4633 3911 3812
28 Uttar Pradesh 51914 59098 38123 57506 35321
29 West Bengal 3351 12873 6406 11723 6203
State Total 242352 289139 180995 248281 159461
Union Territory
1 Andaman & Nicobar 69 45 19 40 19
2 Chandigarh 17 81 21 63 21
3 Dadra & Nagar Haveli 11 22 11 21 9
4 Daman and Diu 14 23 10 18 9
5 Delhi 0 1844 0 1803 0
6 Lakshadweep 10 14 14 13 11
7 Puducherry 98 198 103 106 103
UT Total 219 2227 178 2064 172
GRAND TOTAL 242571 291366 181173 250345 159633
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